



Affinity Solutions Personal Accident Policy Summary British Parachute Association Ltd - 100732276GPA

This summary of cover provides a guide to the cover provided under the policy by setting out the significant features, benefits, limitations and exclusions. This is a summary of the policy and does not contain the full terms and conditions of the cover, which can be found in the policy document, a copy of which is available upon request. It is important that you take time to read the policy document carefully when you receive it to make sure you understand the cover it provides. The cover is underwritten for risks situated within UK and other countries excluding the EEA by Aviva Insurance Limited. Risks situated within EEA by Aviva Insurance Ireland Designated Activity Company.

Significant Features and Benefits		Significant or Unusual	To find
		Exclusions or Limitations	further
			details
Personal Accident			
Cover applies to Any member who has paid an annual membership		This section does not cover:	Cover
fee to be a member of the Policyholde	•		
temporary or provisional student mer	nbership		
			Page 13
Accidental bodily injury which causes:		 any gradually operating cause 	
Death	£15,000	sickness or disease	Exclusions
Permanent Total Disablement	£15,000	 any naturally occurring condition or 	Page 16
From any and every occupation		degenerative process	
Loss of Sight in one or both eyes	£15,000	 war in the Country of Residence 	
Loss of Hearing one ear	£3,750	any kind of flying other than as a passenger	
Loss of Hearing in both ears	£15,000	 being a full time member of the armed forces 	
		on active duty	
Loss of one or more Limbs	£15,000	suicide or self harm	
Loss of Speech	£15,000	criminal acts	
Accumulation Limits		being insane	
Any one accident	£1,000,000	 countries the FCO advise against all travel to 	
Any one aircraft	£1,000,000	Permanent Total Disablement if an Insured	
		Person is retired from gainful employment	
		and receiving a pension of any kind	
Whilst:		 Temporary Total Disablement and/or 	
From the time of leaving the aircraft with the intention of		Temporary Partial Disablement	
completing a parachute jump until such time as the landing is complete as confirmed by BPA in accordance with BPA Operational		 Any accident whilst engaged as a pilot 	
		 Any accident in an aircraft prior to the 	
Manual supplemented by local club/airfield standard operating		commencement of a parachute jump	
procedures.			
		Policy age limit – up to and including 79 years or	
		80 at the commencement of the Period of	
		Insurance	

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Duration of Policy

The policy will remain in force for 12 months from date of commencement and annually renewable.

Right of Cancellation

We may also cancel this policy at any time by sending not less than 30 days notice in writing to the Policyholder's last known address.

How to Claim

If you need to make a claim please call our claims line on **08000 516 583**. Our line operates 9am to 5pm, Monday to Friday. Please have your policy number to hand when calling.

For our joint protection telephone calls may be recorded and/or monitored.

Complaints Procedure

We hope that you will be very happy with the service that we provide. However, if for any reason you are unhappy with it, we would like to hear from you. In the first instance, please contact your insurance adviser or usual Aviva point of contact.

If you remain unhappy with the decision received, you may write to

Chief Executive UK Insurance, Aviva, 8 Surrey Street, Norwich, NR1 3NS

Or e-mail details of your complaint to ukgiceo@aviva.co.uk

Aviva is covered by the Financial Ombudsman Service. If you have complained to us and we have been unable to resolve your complaint, you may be entitled to refer it to this independent body. Following the complaints procedure does not affect your right to take legal action.

Financial Services Compensation Scheme

We are members of the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations, depending on the type of insurance and circumstances of your claim.

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